# Choose the word that matches the definition given in each question.

1) What is the meaning of the following definition: A large shop with many departments which sells a wide range of items?

A) Supermarket

B) Till

C) Travel agent

D) Refund

2) What is the meaning of the following definition: A rectangular piece of thick paper which represents money and can be used to buy goods to the value printed on its front?

A) Gift voucher

B) Purse

C) Quality

D) Hanger

3) What is the meaning of the following definition: The price of an item that is considered to be of very good value?

A) Bakery

B) Card machine

C) Afford

D) Bargain

# Fill in the missing spaces.

Cashier, loyalty points, till, queue, loyalty card, sale, credit card

Hi! Why are you late?

I had to buy water and the \_\_\_\_ to the cashier was so long.

Sorry about that.

Do you have a \_\_\_\_\_\_\_\_\_\_\_\_\_ to collect points at the Naivas supermarket?

The phones at the market today were on \_\_\_\_\_\_\_\_\_\_\_. 25% off.

I didn’t have any money so I used my mother’s \_\_\_\_\_\_\_\_\_\_to purchase a bottle of water.

Christine works as a \_\_\_\_\_\_\_\_\_\_\_\_\_ at the Lake-view mini-market

# CHOOSE THE WORD TO FILL IN THE SENTENCES BELOW

|  |  |  |
| --- | --- | --- |
| broken adj.  change color  doesn’t work  exchange  expensive | hole  missing  receipt  refund  repair | return  shrink  warranty  wrong color  wrong size |

1. I’m really angry. I bought a new computer yesterday but it \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
2. This sweater should have five buttons but there are only four. One button is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
3. Don’t wash your new clothes in hot water, David. They might \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and become too small. Look!
4. If you want to bring back that jacket and exchange it for a new one, you must have a \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
5. I bought this lamp yesterday, but there's a problem with it. Can I \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ it for a new one? These shoes don’t fit me. They’re too small.
6. They’re the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. That TV comes with a two-year \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
7. The store will pay to fix any problems during that time. The picture on the box shows blue shoes, but inside the shoes are red. They’re the \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_.
8. The TV I bought last year doesn’t work now but the store said it will pay to \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ it.